

Video Tutorials (Multi-Language)

Scan the QR codes or click the links below to access chapter-wise video explanations in English, Hindi, and Telugu.

English Video Tutorials

Chapter-wise Videos — English

Chapter	Topic	Video Link
Chapter 1	Foundational Operations – The Courier Associate	Jameel Hye: Logistics & Supply Chain Career Entry
Chapter 2	Professional Standards – The NOS Framework	Antoine West: Freight Operations Training
Chapter 3	Strategic Role – The Key Consignor Executive	CareerRide: Key Account Executive Class
Chapter 4	Advanced Methodologies – KAM Best Practices	The KAM Club: 10 Strategic Practices
Chapter 5	Risk Management – Health, Safety, and Security	The KAM Club: Client Account Architecture

Hindi Video Tutorials (हिन्दी)

Chapter-wise Videos — Hindi

Chapter	Topic	Video Link
Chapter 1	Foundational Operations – The Courier Associate	ZPZ Education: Logistics & Warehousing
Chapter 2	Professional Standards – The NOS Framework	MBAfactory: Core SCM KPIs & Metrics
Chapter 3	Strategic Role – The Key Consignor Executive	Supply Chain Doctrine: Warehouse Management
Chapter 4	Advanced Methodologies – KAM Best Practices	Sonu Singh: Inventory Control Models
Chapter 5	Risk Management – Health, Safety, and Security	SheelTalks: Warehouse Electrical & Material Safety

Telugu Video Tutorials (తెలుగు)

Chapter-wise Videos — Telugu

Chapter	Topic	Video Link
Chapter 1	Foundational Operations – The Courier Associate	TechTelugabbai: Courier & E-Kart Delivery Training
Chapter 2	Professional Standards – The NOS Framework	Prof Devika Bhatnagar: Introduction to Logistics & SCM
Chapter 3	Strategic Role – The Key Consignor Executive	TradeFyn: Supply Chain Finance & Trade Logistics
Chapter 4	Advanced Methodologies – KAM Best Practices	Prof Devika Bhatnagar: Third Party Logistics (3PL)
Chapter 5	Risk Management – Health, Safety, and Security	NIMI Digital: Industrial Workplace Hazard Identification

References & Further Reading

- National Logistics Policy (2022) – Ministry of Commerce and Industry, India
- PM Gati Shakti National Master Plan – DPIIT, India
- LSC/Q1901 – Courier Associate Qualification Pack
- LSC/N3036–N3038, N3054 – Key Consignor Sales NOS Units
- *Key Account Management: Tools and Techniques* – Peter Cheverton

End of References